As Chief Operating Officer, Ravi heads Product, Operations, Sales, Marketing, Business Development and Support functions for Gupshup. Under his leadership Gupshup has grown to become the leading Cloud Messaging Platform that handles over 4.5 Billion messages per month, using a globally available cloud API that is being used by over 36,000 businesses to build engaging conversational experiences with their consumers, across all popular messaging channels.

Prior to Gupshup, Ravi was Founder and CEO of a cloud analytics startup, and also held various senior executive roles at Symantec including leading product management, solutions development and marketing for Symantec's cloud data management and information security solutions. Before that he was General Manager of Enterprise Content Delivery and Cloud Services business at Akamai, Vice President at Palm/Handspring (now HP) and Engagement Manager at McKinsey & Company. He has been awarded US patents for innovative cloud data management inventions and is a frequent speaker at digital industry summits. He started his career at Sun Microsystems (now Oracle) where he was a key member of design team that built Sun's first 64-bit server system Ultra-1 for the Internet data center and cloud computing market. Ravi has an MS in Electrical Engineering and an MBA from Harvard University.